



# RMA #

(Provided by Eternity Wireless' RMA Department)

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Sales Rep: \_\_\_\_\_

## RETURN AUTHORIZATION FORM

Please fill out the following information and fax to 641-424-0469 or email to [returns@eternitywireless.com](mailto:returns@eternitywireless.com). Incorrect/incomplete forms will not be processed. All returns must have a RMA# clearly marked on the outside of the shipping package. RMA number expires after 30 days. All returns must be accompanied by **a copy of the products original invoice AND a copy of this form**. Return packages, prepaid, to Eternity Wireless, 1604 S Pierce Ave, Suite B, Mason City, IA 50401, Ref RMA #.

**ITEMS BELOW WILL BE  
RETURNED FOR  
IN-HOUSE CREDIT**

**FOR ITEMS NOT ORIGINALLY FROM ETERNITY WIRELESS  
OR OUT OF WARRANTY:**

☐ Please return at my expense ☐ Please discard at Eternity Wireless Warehouse

Unless otherwise requested, ALL returns *for items not originally from Eternity Wireless, out of warranty or not covered under warranty* will become property of Eternity Wireless 30 days upon receipt and will be disposed of.

Invoice #	Part #	Quantity	Description	Type of Defect/Reason for Return

FOR OFFICE USE ONLY

APPROVED BY: \_\_\_\_\_

DATE: \_\_\_\_\_

Please Note: Credit will only be issued pending inspection of product returned and compliance with the guidelines of Eternity Wireless' Return Policy. Please allow 3-5 business days for processing your return. For questions, please call 888-378-9393.

***After you have fully read, understood and agreed with the return policy and procedures for Eternity Wireless, please sign and date below.***

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

[illegible]